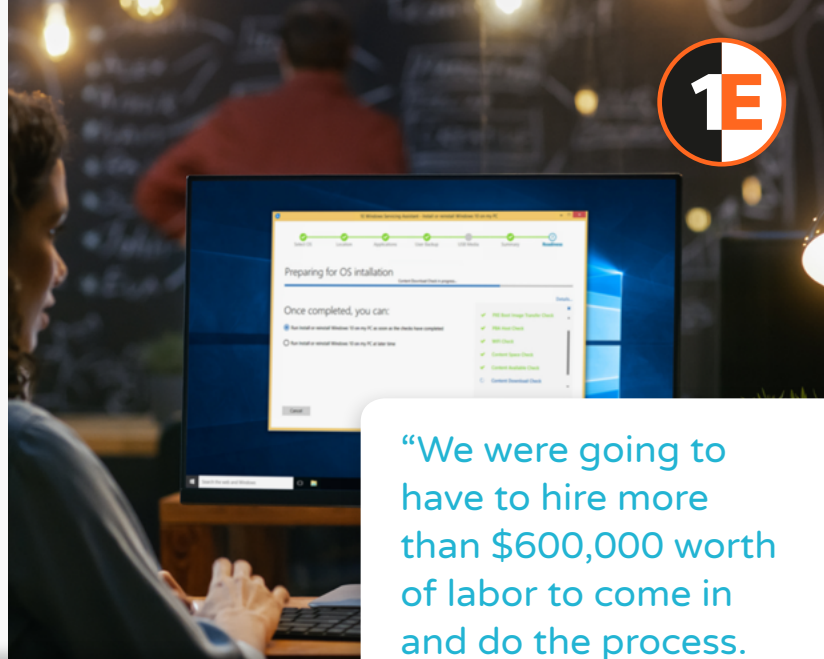


Windows Servicing Suite

Complete Windows automation

1E's Windows Servicing Suite (WSS) leverages ConfigMgr to automate all the Windows 10 migration scenarios, including Wipe-and-Load, in-place upgrade, break/fix rebuild, PC replacement, and BIOS to secure UEFI, as well as automate the ongoing Windows update process.



Endpoints are critical to end users being happy and productive

End users want to work wherever and whenever they wish. They don't want to have to wait for IT to be able to get an application they need. They don't want interruptions while security updates or Windows upgrades are made.

Applications are the critical link between the physical endpoint and getting work done so it's important that required applications are well managed and available immediately following a servicing activity such as upgrading to Windows 10. IT is struggling to meet those needs. Increasing end user requests, security concerns and the Windows servicing model have increased their workload four-fold in recent years.

Automation is the answer

Most organizations don't have the expertise, tools or staff to build automation systems to the scale that is needed. Building on Configuration Manager, Windows Servicing Suite provides the three key elements of an automated servicing solution:

- End users can take care of most Windows servicing and upgrades without IT presence, whether in the office or working remotely
- Applications are reinstalled or updated to ensure the end user gets quickly back to work
- ConfigMgr infrastructure streamlined to be able to automate Windows servicing tasks

“We were going to have to hire more than \$600,000 worth of labor to come in and do the process. The other option was automation.”

“ **Kenny Covington**
System Administrator,
Riverside Health System

Business Benefits

Leverage ConfigMgr

WSS makes ConfigMgr work harder, slashing server infrastructure while eliminating bandwidth contention.

Streamlined Infrastructure

The Windows Servicing Assistant (WSA), part of WSS, is a powerful self-service tool that gives end users control over Windows servicing tasks without the need for an IT technician going desk-to-desk.

Automated Application Migration

WSS solves the complexity of application management with a specially curated catalog and automation engine that takes care of all application reinstalls and upgrades of applications as part of the migration process.



Key Features



Self-service

- End users can perform most Windows servicing tasks without the need for a visit by an IT engineer, including migrating to a new device in the office or remotely, rebuilding a computer or upgrading their OS
- Browser-based enterprise application store lets users request applications, services or hardware via a familiar “app store” experience. Behind the scenes, flexible automation manages approvals and delivery



Automation

- Full automation of Windows 10 migration, including the switch from BIOS to UEFI for wipe and load upgrades – essential for enabling high security features in Windows 10
- Unique automation for migrating user data, settings and applications to a new computer to ensure users can get back to work fast and servicing becomes “business as usual”, not special projects



Simplified Infrastructure

- Peer-to-peer technology eliminates the need for servers in remote locations
- Network traffic dynamically adapts to changes in the network and uses Reverse QoS to ensure business traffic is not impacted



Application Migration

- Applications are migrated to the rebuilt or new computer based on usage, so the end user can get straight back to work
- 1E Catalog rationalizes application inventory for easy rule definition and handling of new application releases

Who we are

Modern users expect a mobile-like experience, with self-service and instant results.

1E enables IT to deliver comprehensive self-service and respond in real-time by augmenting Microsoft and ServiceNow solutions. Over 1000 organizations trust 1E to meet their user, business, and security needs. Your employees are important; they deserve 1E managed endpoints.

[More about Windows Servicing Suite](#)

“We experimented with Windows 10 in our labs. It took over a day to upgrade from Windows 7: we had to figure out how in the world we’re going to be able to scale this up to 40,000 devices.”



Matt Roper

Cherokee County School District - GA



Customer voice: Schneider Electric – Automating a Global Windows 10 Migration

Watch the interview with Michal Lackovic, Program Manager at Schneider Electric

Visit: 1e.com/1e-schneider-electric

